



consult & gettrained

BUSINESS POLICY

INCORPORATING:
QUALITY POLICY STATEMENT

Our Vision:

“C&G Services will be the UK’s leading company focused on delivering excellence and innovation to all industry sectors in skills training and business solutions measured by its continued growth and association with 'Blue-Chip' organisations.”

We at C&G SERVICES (EUROPE) Ltd.:

- Serve a wide variety of industries Worldwide and are a quality provider of training and consultancy services compliant to both national and international standards.
- Will continue to offer up-to-date customised Training solutions and Consultancy services, in a customer focused, cost effective, innovative, efficient and safe manner. We are committed to working with and understanding individual customer requirements and their cultures when delivering our services.
- Will continue to deliver excellence by supporting the application of advanced technologies across the whole range of products and services we supply.
- Will continually improve the effectiveness of our Business Management Systems, (including the Design and Provision of Training and Consultancy Services) as well as our products and services, we supply. In order to maintain the policy of continuous improvement the Business Management Systems and product/services range are under constant review. The monitoring of the performance criteria is paramount and revisions will be made to the Quality Manual, Key Business Procedures and product portfolio, as and when appropriate.
- Will always endeavour to continually develop, improve and diversify the skill sets of all staff in order to achieve their personal aims and goals, as well as the stated company business objectives in the delivery of service excellence.
- Fully accepts responsibility for all legislative requirements and will continue to adopt best practices for the health, safety and welfare of its employees and environmental matters.
- Will continue to comply with the all statutory and regulatory requirements of BS EN ISO 9001, as well as other Regulatory Body and Customer accreditations, to ensure that specific requirements of our current and future customers are always fully met.

Bob Oldmeadow
Founder & Managing Director
C&G Services (Europe) Ltd.

The Skills Development Company since 1970

